

DATE: December 15, 2006

**T0:** Andrew T. Souza

**FROM:** Rhonda Jorn, Public Affairs Officer

**FOR:** Mayor and Members of the City Council

**SUBJECT:** CITYWIDE WEEKLY HIGHLIGHTS REPORT

The *Citywide Weekly Report* highlights various activities throughout the City for the week. Consistent with our mission to ensure equal access to opportunity, education, and quality of life for every man, woman and child regardless of their race, religion, age or socio-economic status, this report will work to organize our weekly achievements so that we can measure and maximize our management and performance toward reaching our goals. It is our intent that this report will help to improve communications about the programs and services provided to both the City Council and the community.

Please feel free to contact the Public Affairs Department with any questions.

# **MAJOR WEEKLY HIGHLIGHTS**

# **Public Utilities**

#### Slow for the Cone Zone

 Sewer Division is working with Mayor Autry's office to develop radio and TV ads advising motorists to use caution when driving in areas coned off for construction. The Mayor realizes that City workers work hard day and night for all of us, so to keep them safe the Mayor is asking that we slow down for the cone zones.

# **WEEKLY NEWS**

## KEY RESULT AREA: RESOURCE MANAGEMENT

### Personnel

• City of Fresno Personnel Services Benefits Division has joined a new health awareness program from Community Medical Centers. The "Body and Mind - Monthly Guide to Good Health" posters will provide City employees with tips on eating right, staying fit, and leading a healthy lifestyle. The frames and

posters were provided to the City free of charge from Community Medical Centers. The new poster boards were installed in the lobby of Personnel Services and in the Assembly Room at the Municipal Service Center and will be updated each month.

# **KEY RESULT AREA: ONE FRESNO**

# **Parks and Recreation**

 PRCS assisted 'Links' organization to serve approximately 1,500 people in their 5<sup>th</sup> Annual Christmas Dinner and toy giveaway at Hinton Center.

# **Airports**

• Airports have "Adopted KIPP Academy" as this year's Holiday outreach project. Throughout the month of December, Airport employees will be collecting school supplies indicated on KIPP's modest Wish List. KIPP Academy Fresno is a college-preparatory public school for over 200 children in grades 5 through 7. Part of the nationally-acclaimed network of Knowledge is Power Program (KIPP) schools nationwide, the KIPP Academy's mission is to prepare all of its students to excel in rigorous high schools and colleges, succeed in the competitive world beyond, and provide the next generation of leadership for their communities.

# **KEY RESULT AREA: CUSTOMER SERVICE**

# **General Services**

#### You Can't Pour Concrete in the Rain!

• With a "Can Do" attitude Facilities Management staff didn't let the rain stop their progress on the new Plaza at the Convention Center. Up went the tarps and 30 more yards of concrete poured and finished. The tremendous team effort and professional skills of Facilities and Parks and Recreation staff have contributed significantly to the successful progress being made to ensure that this job is completed on time. At the same time Facilities painters did a great job with the painting of the Parking Lot #9 and the office at Fire Station # 3.

## Parks and Recreation

- Successful 77<sup>th</sup> Annual Christmas Parade with 85 entries, televised on KSEE 24, winners now posted on Fresno.gov
- PRCS Staff met with Bob Brown from the Fresno Rescue Mission to discuss the City Stewards and the Fresno Works program and established some guidelines and expectations.
- Challenger Basketball designed for children and adults with special needs will kick off January 7<sup>th</sup>, 2007.
- During the weekend of December 9-10, Dickey Neighborhood Center staff hosted approximately 600 southeast Asian high school youth who played volleyball and flag football.

# **Public Utilities**

# **Wastewater is Represented on National Pretreatment Training Program**

• Tom Adams, Supervising Environmental Control Officer for Wastewater Management Division, was approached by Environmental Engineering & Contracting (EEC) to be a part of a training program in the various aspects of the National Pretreatment Program, including areas of pretreatment, stormwater and FOG (fats, oils and grease). ECC is bidding to develop the Pretreatment Program for San Jose, California, and asked EPA for recommendations of a good program, which is why Fresno was mentioned. John Shaffer from EEC stated "San Jose would like to be winning Pretreatment Awards like the City of Fresno, rather than receiving Administrative Orders." Tom Adams will be part of the training team and will initially be placed in a peer review role.

# Planning and Development Building and Safety Services Division

• On Thursday, December 14, 2006, a new telephone response system went LIVE to the public. When someone calls the inspection line (621-8116), the IVR System will answer the call and give a series of options for an applicant to choose from using their touch tone phone. They can schedule or cancel inspections, obtain inspection results, check plan review status, or obtain zoning information. A Quick Reference Guide is being made available to the public. This project began early May 2006 and has been the culmination of our hard work and cooperation with Selectron, and our ISD and Communications Departments.